

Organisational Assessment Improvement Plan 2009/10

Appendix A

(colours in status column are for illustrative purposes)



Implementation Status
(to be updated quarterly)

R	Little or no progress has been made to date. Target date likely to be missed. Caution
A	Significant progress has been achieved. On target to meet completion date. Monitor
G	The improvement action has been completed and the outcome/target date has been achieved.

Action Number	Challenge identified	Status	Action	Completion Date	Milestones	Accountable Officer	Responsible	Additional Resources?	Progress Update 1 - July 2010
Over-arching across whole of Organisation									
1.1.1	43.5 % of people are satisfied with the way the Council runs things which is lower than previous survey results and about the national average (p4, para. 4)	R							
1.1.2	Council is not achieving what it sets out to achieve. Only 30 of its key 54 targets were achieved in 2008/09 (p4, para 5.)	A							
The above improvement actions meet the organisation's aim of being a listening council, providing first class services accessible to all.									

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Work in partnership to manage growth to benefit everyone in South Cambridgeshire now and in the future									
1.2.1	The Council works effectively with neighbouring councils to plan for development, but the impact of this is not currently being seen, because housing growth in the district has been badly hit by the recession (p4, para. 6)	R							
1.2.2	Progress on the major housing development at Northstowe has been affected by the economic downturn with no formal planning decision expected until late 2010 (p4, para. 6)	A							
1.2.3	In 2008/09 274 affordable homes were completed against a target of 239. A further 40 were granted planning permission. But this is a significant reduction on the 408 delivered in 2007/08. This is due to the economic climate (p4, para. 7)	G							
1.2.4	The future levels of service for council housing tenants are uncertain (p5, para. 1)	R							
1.2.5	There has been little impact on tackling climate change (p5, para. 2)	A							
The above improvement actions meet the organisation's aim of being a listening council, providing first class services accessible to all.									